



FINAL NUMBERS AND REFUNDS POLICY

14.02.2023

To be stated, attached or directed to on the event flyers, advertising, and notifications.

FINAL NUMBERS

For events held in the premises of third parties, i.e., restaurants or venues where catering is provided by third parties, we abide by their in-house policy. Generally final numbers and full payment is required 7 days prior to the event.

For events where catering is provided by Slow Food, we require final numbers and full payment 5 days prior to the event.

REFUNDS

We will make every attempt to refund for cancellations.

COVID or other lock-out restrictions.

Normally, if an event were cancelled by a venue or Slow Food, you would be entitled to a refund under the Australian Consumer Law. But COVID-19 has made things more complicated – if an event has been cancelled because of a government ban, you may not be eligible for a refund. [Department of Fair-Trading NSW].

Personal cancellations

If you need to cancel for any other reason - sickness, family etc. the following conditions will apply.

Conditions:

For events held in the premises of third parties, i.e., restaurants or venues, we abide by their in-house policy. Generally, this is 7 days' notice prior to the event.

For events, where catering is provided by Slow Food, we require at least 48 hours' notice of your cancellation, to be considered for a refund.

All refunds must be approved by the Leader and one other committee member.